

Regular maintenance contract

BBB MED S9001 medical device – manufactured by Body Boost Bed D.O.O.

Client name and address (service address):

Under Regulation (EU) 2017/745 on medical devices (MDR), the operator is required to maintain the device in order to guarantee its proper operation and compliance.

We recommend regular servicing to be carried out at least once a year, scheduled so as to avoid any interruption to the normal operation of the equipment.

Change of notice period for maintenance scheduling: The client decides on the date of the service visit, giving our teams **thirty (30) days' notice**. The equipment must be made available to our technician upon arrival.

Replacement costs for defective parts: Under this contract, Body Boost Bed D.O.O. undertakes to maintain the Body Boost Bed MED S9001 cabin for a period of 5 years after the expiry of the 2-year warranty. **The replacement of spare parts shall be at the client's expense** (external plastics and acrylics, which are not covered, are not replaced).

The services covered by this contract include:

1. One annual service visit for the duration of the contract, including:
 - ◊ Maintenance and inspection of the entire mechanism, according to the checklist appended,
 - ◊ **Replacement of defective or damaged parts at the client's expense,**
 - ◊ Software inspection,
 - ◊ All functional checks and tests.
2. Terms and conditions:
 - ◊ The liability of Body Boost Bed D.O.O. is limited to the provision of the services provided for in this contract,
 - ◊ Body Boost Bed D.O.O. cannot be held liable for damage, injury, death, or any indirect damage to any person or property,
 - ◊ The decision of Body Boost Bed D.O.O. concerning the repair and replacement of parts shall be final.

3. Renewal and invoicing

In order to ensure continuity in the preventive maintenance of the BBB MED S9001 medical device, Body Boost Bed D.O.O. will send the client an invoice for the renewal of the maintenance contract one (1) month before the end of the current warranty period. The purpose of this is to allow a seamless transition in the maintenance of the equipment, thereby guaranteeing its optimal operation and the safety of users.

The client has one (1) month from receipt of the invoice to make payment. Full payment of the invoice within the allotted time is essential to activate the renewal of the maintenance contract for a new period.

4. Annual payment and invoice review

Annual payment:

The client undertakes to pay annually the invoice relating to the preventive maintenance of the BBB MED S9001 medical device, in accordance with the terms of the maintenance contract. This annual invoice covers the maintenance services defined in the contract for the one-year period and ensures the regular monitoring and servicing required for the proper functioning of the equipment.

Invoice review:

Body Boost Bed D.O.O. reserves the right to review the amount of the maintenance invoice annually. This review will be based on variations in the consumer price index (CPI) published by the French National Institute of Statistics and Economic Studies (INSEE), or any other relevant regulatory index that may reflect the costs related to maintenance and after-sales service. Any adjustment to the invoice amount, if applicable, will be communicated to the client with sufficient notice before the annual invoice is issued.

In the event of a significant increase in the chosen index, such that maintenance costs cannot be covered without a review of the invoice, Body Boost Bed D.O.O. will notify the client of the necessary price adjustment, providing a detailed explanation and the justifications for this increase.

Consequences of non-payment:

If the invoice is not paid within one (1) month, the client will automatically lose the benefit of the maintenance contract. Accordingly, Body Boost Bed D.O.O. disclaims all liability for any malfunctions, breakdowns or deterioration of the equipment occurring after the warranty expiry date. This clause underlines the importance of keeping the maintenance contract in force in order to ensure effective risk management and the longevity of the equipment.

Body Boost Bed D.O.O. therefore strongly encourages its clients to meet payment deadlines in order to benefit without interruption from the maintenance and technical support services essential to the performance and reliability of the BBB MED S9001 medical device.

Cost of a one-year regular maintenance contract for any service visit in the following countries: Metropolitan France, Belgium, Switzerland and Luxembourg: 990 € excl. VAT

For other countries, please contact us.

For the Client, surname, first name and position:

Date and signature:

Preventive maintenance contract

BBB MED S9001 medical device – manufactured by Body Boost Bed D.O.O.

Client name and address (service address):

Under Regulation (EU) 2017/745 on medical devices (MDR), the operator is required to maintain the device in order to guarantee its proper operation and compliance.

We recommend preventive servicing to be carried out at least once a year, scheduled so as to avoid any interruption to the normal operation of the equipment.

Change of notice period for maintenance scheduling: The client decides on the date of the service visit, giving our teams **thirty (30) days' notice**. The equipment must be made available to our technician upon arrival.

Replacement costs for defective parts: Under this contract, Body Boost Bed D.O.O. undertakes to maintain the Body Boost Bed MED S9001 cabin for a period of 5 years after the expiry of the 2-year warranty. Body Boost Bed covers the cost of replacing defective parts, with the exception of external plastics and acrylics, which are not covered.

The services covered by this contract include:

1. One annual service visit for the duration of the contract, including:
 - ◇ Maintenance and inspection of the entire mechanism, according to the checklist appended,
 - ◇ **Body Boost Bed covers the replacement of defective or damaged parts, with the exception of external plastics and acrylics, which are not covered.**
 - ◇ Software inspection,
 - ◇ All functional checks and tests.
2. Terms and conditions:
 - ◇ The liability of Body Boost Bed D.O.O. is limited to the provision of the services provided for in this contract,
 - ◇ Body Boost Bed D.O.O. cannot be held liable for damage, injury, death, or any indirect damage to any person or property,
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Body Boost Bed D.O.O. therefore strongly encourages its clients to meet payment deadlines in order to benefit without interruption from the maintenance and technical support services essential to the performance and reliability of the BBB MED S9001 medical device.

Cost of a one (1) year preventive maintenance contract for any service visit in the following countries: Metropolitan France, Belgium, Switzerland and Luxembourg:

4,500 € excl. VAT

For other countries, please contact us.

For the Client, surname, first name and position:

Date and signature:

This document is intended for the maintenance agreement of medical device BBB MED S9001; Manufactured by Body Boost Bed d.o.o., Belgrade, Serbia;

Delivered to the customer/ Name and address - location (if not the same):

1. Data

Medical device BBB MED S9001 Serial number: _____;

MD delivered: Date: _____, Time _____.

Device serviced and final control performed by:

	Name / Company
Person authorized by Body Boost Bed:	
	Name / Company
Other	

2. Assembly

Visual control		
Any external damage?	☐ Yes	☐ No
Components with physical damage?	☐ Yes	☐ No
NOTE: If the answer is "Yes", make a list of damaged parts with description and photo of each, from different angles		

NOTE: Photos of each damaged part must be attached to this document.

Maintenance testing		
Test started:	Date:	Time:
Test completed:	Date:	Time:

Mechanical functionality:	Pass	Fail
Is the canopy movable up and down to its maximum range and without resistance?	☐ Yes	☐ No
Does acrylic panel was raised and lowered without resistance?	☐ Yes	☐ No
Does acrylic panel held by itself at the maximum raised position?	☐ Yes	☐ No
Does the front door was raised and lowered without resistance?	☐ Yes	☐ No
Electrical functionality	Pass	Fail
Main supply is 220-240 V; 50 Hz	☐ Yes	☐ No
The power cord is connected to the main supply?	☐ Yes	☐ No
Main switch validity (ON /OFF)	☐ Yes	☐ No
Auto-test of software started?	☐ Yes	☐ No
One green and four red lights at the main display light-up?	☐ Yes	☐ No
BBB sign at the main display light-up?	☐ Yes	☐ No
Software functionality	Pass	Fail
Start the session. Default session time is 25 minutes	☐ Yes	☐ No
Test of the session time changing. Maximum session time must not exceed 30 minutes	☐ Yes	☐ No
Press "On" button again. "Goggles wearing" warning sign must be shown.	☐ Yes	☐ No
Press "On" button again and session must start again.	☐ Yes	☐ No
Press the "Pause" button and the session is paused?	☐ Yes	☐ No
Re-press the "Pause" button and the session must be restarted	☐ Yes	☐ No
Hold "On" button for 3 second. Session must be terminated.	☐ Yes	☐ No
Press "On" button to start session with predefined time.	☐ Yes	☐ No
Start of the body fan	☐ Yes	☐ No
Use up/down arrows to change the heating intensity. Set heating to maximum and verify that heater control is operational.	☐ Yes	☐ No
Start the face fan	☐ Yes	☐ No

Use up/down arrows to change fan intensity. Set fan to maximum, and verify that fan control is operational.	☐ Yes	☐ No
Minimize body fan	☐ Yes	☐ No
Stop the face fan	☐ Yes	☐ No
Start the music	☐ Yes	☐ No
Change the music channel	☐ Yes	☐ No
Turn volume up	☐ Yes	☐ No
Turn volume down	☐ Yes	☐ No
Session turns-off automatically after 25 minutes since starting.	☐ Yes	☐ No

With signature signed below installer / Technician and customer representative confirm that the medical device BBB MED S9001; Serial Number _____ repaired and tested.

Date: _____

For Body Boost Bed

Customer Representative



BODY BOOST BED D.O.O.

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